



**Arbique-Rendell-Onsite Training & Consulting
Health Professionals Institute**
23 Braeside Lane
Halifax, NS, B3M 3J6
Phone: (902) 449-4560/448-4560

Venipuncture Module 2: Client Approach and Positioning

Collection of the blood sample is actually one of the last steps in the process of the client interaction. A number of steps are required in the venipuncture procedure before you 'stick' the client to collect a blood sample. Client approach, positioning, identification, consent and dietary requirement verification are necessary before you attempt venipuncture.

Content: Module 2 Client Approach and Positioning

Unit 1: Objectives

Unit 2: Client Approach

Unit 3: Consent

Unit 4: Client Identification

Unit 5: Test Request Form

Unit 6: Client Positioning

Unit 7: References

Objectives: Client Approach and Positioning

At the end of this Module the student will be able to:

1. Describe the correct manner in which to approach clients.
2. Describe the correct manner to position clients for venous access.
3. Describe proper bedside manner, and explain its importance.
4. State the procedure for confirmation of client identification, and correct sample labeling, and the importance of each.
5. Present the concept of consent and its applications to venous access.
6. Discuss the legal implications of failure to obtain consent.
7. Identify the procedure to follow when a client does not have proper identification.
8. Identify the minimum client information necessary on the sample label.
9. Explain the importance of a test request form (requisition) and describe the minimal information necessary on the form.
10. Discuss the phlebotomist's role in helping to ensure that the rights of the patient are protected.



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Evaluation:

At the end of each unit, there is a practice activity to help participants apply their knowledge and assess their learning.

Following completion of all the units in each module, there is an exam that each course participant must challenge and successfully complete with a passing grade of 80%.

Course Duration

The course is self paced so course duration will depend on the individual participant and their prior knowledge base with the course subject matter. On average, the course will take between 1-1.5 hours to complete each unit.

Who Should Take the Course?

The course is intended for health care professionals charged with the task of blood collection and/or intravenous catheter or other types of vascular system line insertions.

Retail Course Price

\$49.95+Tax

* PEP credit hours assigned by the Canadian Society of Medical Laboratory Sciences (CSMLS)

(Under Review)

0 CPS/ART credits 6.5 PEP hours

Venipuncture Module 2: Client Approach and Positioning is the second in a series of modules on venipuncture techniques. There are 8 modules in total. We encourage you to consider continuing your studies with other modules in the Venipuncture Techniques series.